



Outsourcing Global Services: Knowledge, Innovation and Social Capital (Technology, Work and Globalization)

Ilan Oshri, Julia Kotlarsky, Leslie Willcocks

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This book provides in-depth insights into the practices that lead to success in outsourcing global services. Written by internationally acclaimed academics, it covers best practices on IT outsourcing, business process outsourcing and netsourcing. This book is a must read for any practitioner, academic or student concerned with global sourcing.

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